

May 3, 2017

TO: Members of the MAG PSAP Managers Group

FROM: Domela Finnessey, Surprise Police Department, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Thursday, May 11, 2017, at 10:00 a.m.  
MAG Office, Suite 200 - Saguaro Room  
302 North 1st Avenue, Phoenix

A meeting of the MAG PSAP Managers Group has been scheduled for the time and place noted above. Members of the PSAP Managers Group may attend the meeting either in person, by videoconference, or by telephone conference call. In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the PSAP Managers Group does not meet the quorum requirement, members who have arrived at the meeting will be instructed a meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

Pursuant to Title II of the Americans with Disabilities Act (ADA), MAG does not discriminate on the basis of disability in admissions to or participation in its public meetings. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the MAG office. Requests should be made as early as possible to allow time to arrange the accommodation. If you have any questions regarding the meeting, please contact Liz Graeber, Maricopa Region 9-1-1 Administrator, City of Phoenix Fire, at 602-534-9775, or Nathan Pryor, MAG, at 602-254-6300.

**MAG PSAP MANAGERS GROUP  
TENTATIVE AGENDA  
May 11, 2017**

	<b><u>COMMITTEE ACTION REQUESTED</u></b>
1. <u>Call to Order</u>	
2. <u>Call to the Audience</u>  An opportunity is provided to the public to address the PSAP Managers Group on items that are not on the agenda that are within the jurisdiction of MAG, or non-action agenda items that are on the agenda for discussion or information only. Citizens will be requested not to exceed a three-minute time period for their comments. A total of 15 minutes will be provided for the Call to the Audience agenda item, unless the PSAP Managers Group requests an exception to this limit. Please note that those wishing to comment on agenda items posted for action will be provided the opportunity at the time the item is heard.	2. Information.
3. <u>Approval of the February 9, 2017, MAG PSAP Managers Group Meeting Minutes</u>	3. Review and approval of the minutes of the February 9, 2017, MAG PSAP Managers Group meetings.
4. <u>Incident Review</u>  Mesa Fire will discuss the impact on their PSAPs during their move to a new facility. They will review challenges they faced and lessons learned.	4. Information and discussion.
5. <u>MAG 9-1-1 Study Committee Update</u>  On September 14, 2016, the MAG Management Committee formed the MAG 9-1-1 Study Committee. Staff will provide an update on recent activities.	5. Information and discussion.
6. <u>MSAG/GIS/Mapping</u>  A report on current MSAG/GIS projects will be provided by the Maricopa Region 9-1-1 GIS Manager.	6. Information and discussion.
7. <u>Maricopa Region 9-1-1 Tech Team</u>  A maintenance report will be provided by the Maricopa Region 9-1-1 Technical Manager.	7. Information and discussion.

8. Community Emergency Notification System/Reverse 9-1-1 Update

An update on the Community Emergency Notification System/Reverse 9-1-1 program will be provided.

9. Next Generation 9-1-1 Update

Next Generation 9-1-1 and its impact on the region will be discussed.

10. Arizona Department of Administration Report and State Wireless Update

The Administrator for the State 9-1-1 System from the Arizona Department of Administration will provide an update regarding the overall coordination of 9-1-1 emergency telephone systems in other regions of the state and a report on the status of enhanced wireless in Arizona.

11. Premise Info Enhancement Discussion

The Scottsdale Police PSAP would like to discuss interest in enhancing the current "Premise Info Alert" feature on the West Power 9-1-1 system to a more prominent alerting method.

12. Request for Future Agenda Items

Topics or issues of interest that the PSAP Managers Group would like to have considered for discussion at a future meeting will be requested.

13. Comments from the Committee

An opportunity will be provided for committee members to present a brief summary of current events. The committee is not allowed to propose, discuss, deliberate or take action at the meeting on any matter in the summary, unless the specific matter is properly noticed for legal action.

Adjournment

8. Information and discussion.

9. Information and discussion.

10. Information and discussion.

11. Information and discussion.

12. Information.

13. Information.